



CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

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November 02, 2006

**Re: Web-Based Provider Enrollment
Regional Training Seminars**

General Hospitals (01) Provider Letter:	A-223
Mental Hospitals (02) Provider Letter:	A-85
Primary Care Centers (31) Provider Letter:	A-363
Rural Health Clinics (35) Provider Letter:	A-212
Dental Groups (61) Provider Letter:	A-10
Physician Groups (65) Provider Letter:	A-16

Dear Kentucky Medicaid Provider:

KyHealth Choices has good news for you! The next phase of Kentucky Medicaid modernization will occur in November 2006. This phase of the modernization process will have a positive impact on the provider and member community by improving service capabilities. This segment will include the implementation of the web-based provider enrollment application, which offers providers the opportunity to complete and submit new enrollment applications online.

The purpose of this letter is to advise of educational opportunities so that prospective providers can take advantage of this new tool. The educational opportunities and resources include:

- Web-Based Provider Regional Trainings
- *KyHealth Choices* Provider Service Department
- *KyHealth Choices* Website
- Provider Communications
- NPI

Web-Based Provider Enrollment Regional Trainings

KyHealth Choices will host a series of web-based provider enrollment training seminars around the state. When applicable, policy changes, medical management enhancements, implementation of new technology, and other administrative modifications will be addressed at these trainings. Providers will have the opportunity to work in collaboration with *KyHealth Choices* and give feedback and suggestions for future consideration.

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The provider regional trainings will commence during the month of November. A schedule of the trainings, training agenda and registration form are attached

***KyHealth Choices* Provider Service Department**

The role of the Provider Service Department is to serve as the liaison between *KyHealth Choices* and the provider community. Provider service responsibilities include:

- Provider relations
- Provider education and outreach
- Provider access support
- Provider enrollment, credentialing, re-credentialing, and file maintenance
- Staffing a provider hotline

Each provider region has a provider service representative assigned to interact with the provider community in that region. Representatives for each region will be introduced at the trainings and will be available to train providers on upcoming changes and new technology. Providers are strongly encouraged to utilize the services offered by the Provider Service Department and can reach them by calling 1-800-639-5195.

***KyHealth Choices* Website**

The *KyHealth Choices* web site has been designed to be a great resource for providers to access training materials, program/provider manuals, and forms. Up-to-date Medicaid policy and procedures are accessible from the website. Other important materials (presentations, frequently asked questions and answers, and other handouts) will also be available. Through the website, providers will have access to links to provider association web sites, point-of-contact information, problem-reporting instructions, and newsletters.

Visit <https://kyhealthchoices.fhsc.com> to begin using this important resource.

Provider Communications

Various other provider communications, including a quarterly newsletter, will be available on the *KyHealth Choices* web site. This publication will be printable, and providers can request additional copies by mail. *KyHealth Choices* will also coordinate provider communication with all provider associations in the area.

Announcements and additional information regarding upcoming changes and educational opportunities are available at <https://kyhealthchoices.fhsc.com>.

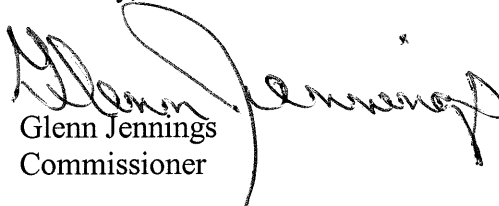
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NPI

The NPI is a unique identification number for health care providers that is required by the Centers for Medicare and Medicaid Services (CMS) and will be necessary for *KyHealth Choices* electronic and paper claims submission after May 23, 2007. To obtain your NPI visit <http://nppes.cms.hhs.gov>, or call Provider Service at 1-800-639-5195 for additional information.

KyHealth Choices is happy to be able to bring innovative tools and resources to you, and we look forward to working with you as we move forward in modernizing Kentucky Medicaid.

Sincerely,


Glenn Jennings
Commissioner

Enclosure(s)

Xc:	General Hospitals (01) Provider Letter:	A-223
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